

10-YEAR TOOL WARRANTY FAQ's

1. What Hitachi tools are covered by this new 10-Year Lithium Ion Tool warranty?

Cordless Lithium Ion Driver Drills
Cordless Lithium Ion Hammer Drills
Cordless Lithium Ion Impact Drivers
Cordless Lithium Ion Impact Wrenches
Cordless Lithium Ion Circular Saws
Cordless Lithium Ion Jig Saws
Cordless Lithium Ion Reciprocating Saws
Cordless Lithium Ion Blowers

2. Are there any Hitachi Lithium Ion tools that will NOT be covered by this new 10-Year tool warranty?

Yes - the following categories:
Cordless Lithium Ion Grinders
Cordless Lithium Ion Rotary Hammers
Cordless Lithium Ion Gas Nailers

3. Will my Lithium Ion tool purchased prior to this new warranty announcement be covered under the 10-Year warranty?

Yes, as long as it falls within the applicable categories listed above.

4. Do I need to re-register the Cordless Lithium Ion tool I bought a few years ago?

No. Your tool will be automatically rolled into the new 10-Year warranty.

5. How can I register my tool?

You can register your tool online by visiting www.hitachipowertools.ca, click on customer service, and then product registration. Or you can send in the product registration/warranty card that comes inside the package.

6. When will the tools packaging and product registration/warranty cards change to indicate 10-Year warranty rather than 5-year warranty as it does currently?

Tool packaging and product registration/warranty card will undergo a rolling design change to reflect the 10-Year Warranty. However in the meantime, existing packaging already produced and available for sale in the retail market may still show the 5-Year Warranty on the box. Also, the product registration/warranty card inside the box may not mention the 10-Year warranty at this time. Regardless of the packaging or card, revised or not, Hitachi is covering all applicable Lithium Ion tools under the new warranty.

7. Do all other tools covered under a 5-year warranty change to a 10-Year coverage?

No. At this time, Hitachi has only changed the warranty on the specific Lithium Ion tools listed above (See Question 1).

8. So every component of my tool is covered by the 10-Year warranty?

No. Lithium Ion Tools are warranted for 10-Years, Lithium Ion Batteries are warranted for 2-years, and Lithium Ion Chargers are warranted for 1-year to be free from defect in materials and workmanship. See question 9 below.

9. Where can I find out all the details about this warranty and the warranty on other Hitachi tools?

To view the entire warranty online, go to www.hitachipowertools.ca, click on customer service, and then warranty information for complete details. Or, read the full warranty printed on the other side of this document.

10. What must I do to redeem my warranty?

Warranty coverage is conditioned upon the purchaser furnishing Hitachi or its Authorized Service Center with adequate written proof of the original purchase date. It is important to keep a copy of your receipt. See question 9 above and refer



LIMITED WARRANTY & FAQs

HITACHI

Professional 5-Year Limited Warranty

This warranty of Hitachi Power Tools (hereinafter the "Hitachi Product") extends to the original purchaser of the Hitachi Product. Hitachi products are warranted to the original purchaser to be free from defect in materials and workmanship for a period of five (5) years from the original purchase date. (See exceptions below)

Exceptions include:

Ten Year li-ion Tool Warranty

The product categories listed below are warranted to the original purchaser to be free from defect in materials and workmanship for a period of ten (10) years from the original purchase date.

- Cordless li-ion Blowers
- Cordless li-ion Circular Saws
- Cordless li-ion Driver Drills
- Cordless li-ion Hammer Drills
- Cordless li-ion Impact Drivers
- Cordless li-ion Impact Wrenches
- Cordless li-ion Jig Saws
- Cordless li-ion Reciprocating Saws

Two Year Warranty

The product categories listed below are warranted to the original purchaser to be free from defect in materials and workmanship for a period of two (2) years from the original purchase date.

- Band Saws
- Belt & Disc Sanders
- Benchtop Metal Dry-Cut Saws
- Drill Presses
- li-ion Batteries
- Planers
- Scroll Saws
- Table Saws

One Year Warranty

The product categories listed below are warranted to the original purchaser to be free from defect in materials and workmanship for a period of one (1) year from the original purchase date.

- Air Compressors
- Chargers
- Concrete Cutters
- Corded Grinders
- Corded Hammer Drills
- Corded Rotary Hammers
- Cordless Gas Nailers
- Cordless Grinders
- Cordless Rotary Hammers
- Demolition Hammers
- Generators
- NiCd & NiMH Batteries
- Radios

90-Day Warranty

The product categories listed below are warranted to the original purchaser to be free from defect in materials and workmanship for a period of ninety (90) days from the original purchase date.

- Bumpers
- Driver Blades
- Hammer Tackers
- Mallet Rubber Caps
- O-Rings
- Piston Cushions
- Ram Rubber Caps
- Ram Rubber Washers
- Shoe Base Pads

30-Day Warranty

The product category listed below is warranted to the original purchaser to be free from defect in materials and workmanship for a period of thirty (30) days from the original purchase date.

Accessory Products

Warranty coverage is conditioned upon the purchaser furnishing Hitachi or its Authorized Service Center with adequate written proof of the original purchase date.

Owner's Registration Card

The return of the Owner's Registration Card (whether by mail or online) by the original purchaser within (10) days after the original purchase date is not a condition precedent to coverage under this warranty.

Warranty Coverage: This Hitachi Product is warranted by Hitachi Koki Canada Co., Ltd. (referred to hereinafter as "Hitachi"), 450 Export Boulevard, Unit B, Mississauga, Ontario L5S 2A4., against defective materials or workmanship.

This warranty is void if: defects in materials or workmanship or damages result from repairs or alterations which have been made or attempted by others or the unauthorized use of nonconforming parts; the damage is due to normal wear and tear, the damage is due to abuse (including overloading of the Hitachi product beyond capacity), improper maintenance, neglect or accident; or the damage is due to use of the Hitachi Product after partial failure or use with improper accessories.

Warranty Performance

DURING THE ABOVE WARRANTY PERIOD, SHOULD YOUR HITACHI PRODUCT EXHIBIT A DEFECT IN MATERIALS OR WORKMANSHIP, SUCH DEFECT WILL BE REPAIRED WHEN THE COMPLETE HITACHI PRODUCT IS RETURNED, POSTAGE PREPAID AND INSURED, TO A HITACHI AUTHORIZED SERVICE CENTER. OTHER THAN THE POSTAGE AND INSURANCE REQUIREMENT, NO CHARGE WILL BE MADE FOR REPAIRS COVERED BY THIS WARRANTY.

Warranty Disclaimers

NO WARRANTY, ORAL OR WRITTEN, EXPRESSED OR IMPLIED, OTHER THAN THE ABOVE WARRANTY IS MADE WITH REGARD TO THIS HITACHI PRODUCT. HITACHI DISCLAIMS ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE, AND ALL OTHER WARRANTIES. IN NO EVENT SHALL HITACHI BE LIABLE FOR ANY INCIDENTAL, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, OR FOR ANY COSTS, ATTORNEY FEES, EXPENSES, LOSSES OR DELAYS ALLEGED TO BE AS A CONSEQUENCE OF ANY DAMAGE TO, FAILURE OF, OR DEFECT IN ANY PRODUCT INCLUDING, BUT NOT LIMITED TO, ANY CLAIMS FOR LOSS OF PROFITS.

Limitations On Warranty Disclaimers

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Please consult Hitachi's website www.hitachipowertools.ca or call 1-800-970-2299 to locate your nearest service facility for warranty and non-warranty service on a Hitachi product.

